



## The A.P.Mahesh Co-Operative Urban Bank Ltd.

(Multi State Scheduled Bank)

H.O.5-3-989, III Floor, Sherza Estate, N.S.Road, Hyderabad - 500 095(A.P.)

Tel: +91(40) 23437100-103 & 105 ; 24615296-99; Fax:040-24616427

Website: [www.apmaheshbank.com](http://www.apmaheshbank.com); Email:[info@apmaheshbank.com](mailto:info@apmaheshbank.com)

### ATM COMPLAINT FORM – FOR ACCOUNT DEBITED CASH NOT DISPENSED

To: The Branch Manager

----- [ Name of the Bank ]

----- [ Name of the Branch ]

----- [ Name of the city ]

#### **1. Customer Information:**

Name of the Customer :  
Account No. :  
Debit Card / ATM Card No. :

#### **2. ATM Information :**

ATM ID/Location, if ID is not available :  
Name of the ATM Bank :

#### **3. Nature of the Complaints:**

##### **a) Complaint relating to Cash withdrawal:**

Amount requested for withdrawal : [Rs. ]  
Amount actually disbursed at ATM : [Rs. ]  
Amount debited to the account : [Rs. ]  
Date of transaction : [ ](DD/MM/YY)  
Time of transaction : [ ]

Date:

Signature of the Card Holder

Contact Tel / Mobile No.

\*(Name of the bank branch where cardholder account is maintained which is linked to ATM card)

#### **IMPORTANT NOTE FOR LODGING COMPLAINTS**

1. Mahesh Bank cardholders can lodge the complaint at the parent branch only.
2. Other Bank cardholders have to lodge the complaint with the Card issuing Bank only.
3. The printed complaint forms are available at any of the Mahesh Bank Branches or can be downloaded from banks' website [www.apmaheshbank.com](http://www.apmaheshbank.com)